

User Registration in LiveTrack 2.0

Introduction:

Do you have many customers who use your shipping services from your website and want to register and manage their passwords online? Now you can let your customers create accounts on your website with Magaya's Custom LiveTrack 2.0. They enter their name, address, phone number and email 24/7, saving you time. It's done in two main steps: First, you configure it, and second, they use it.

How to Configure it:

1. To use this feature, ensure you have Custom LiveTrack enabled for your Magaya account. (To check, click the "Help" menu in the top toolbar of your Magaya system, and select "About Magaya Explorer." Click the "Services" button and look for "Magaya Custom LiveTrack.") If it's not active, contact your Magaya Logistics Advisor to activate it.

Licenses and Services Information

Magaya Supply Chain Solution

Licenses

| Type | Total | Used | Available | Learn more |
|---------------------|-------|------|-----------|----------------------------|
| Local Licenses | 3 | 1 | 2 | |
| Remote Licenses | 0 | 0 | 0 | Learn more |
| WMS Mobile Licenses | 4 | 4 | 0 | |
| POD Mobile Licenses | 2 | 5 | -3 | |

Services

| Name | Enabled | Learn more |
|---|---------|----------------------------|
| Magaya XML | No | Learn more |
| Magaya Ocean Carriers Interface (INTTRA) | Yes | |
| Magaya VIN Decoder | Yes | |
| Magaya Bar Coding | Yes | |
| Magaya Custom LiveTrack (on your website) | Yes | |
| Online Bookings | Yes | |

Check if Custom LiveTrack is enabled:

2. Then configure the "Customer Setup" option in the Maintenance folder to allow users to register themselves online and check the other options you want. These are system-

wide settings. (Extra Info: To override system-wide permissions per individual customer, right-click on the customer name, and select "Allow Tracking.")

3. Also create a System Alert for yourself (or an employee in your company) to notify you when a customer registers online: Go to Maintenance > Configuration > System Alerts

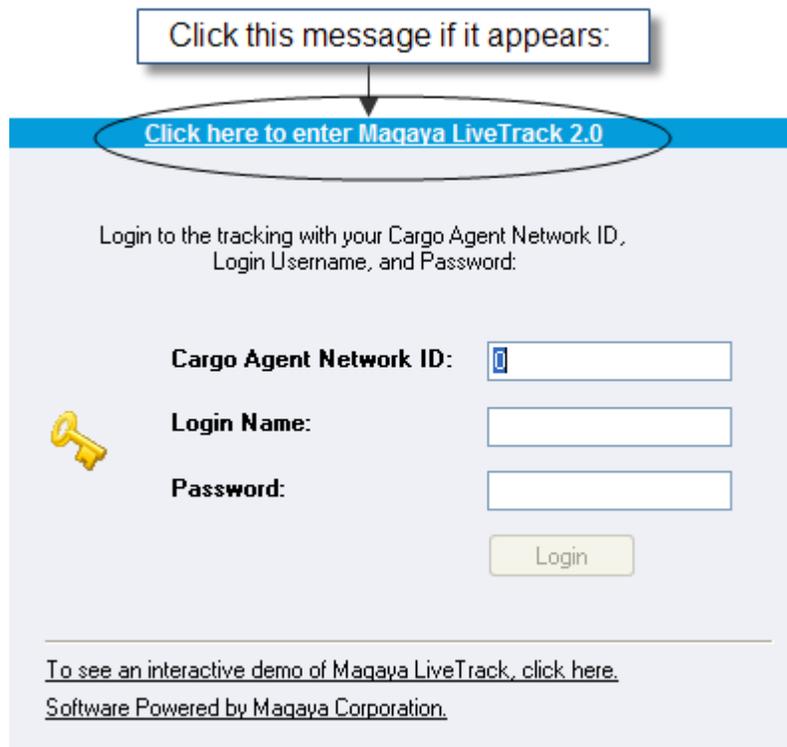
User Registration in LiveTrack 2.0 *Continued*

Extra Info: Additional options in the Configuration > Customer Setup screen include setting your system to automatically generate account numbers for new and existing customers, saving a lot of time and work. For details on these options, please see the Magaya Software Customization Manual, Chapter 3.

How your Customers Use It:

When your customers click the tracking link your website, a web page opens with a login screen. Depending on the browser they're using, the login page will either open directly or give them a link to click on the top of the page that says: "Click here to enter Magaya LiveTrack 2.0."

Here is a screenshot of the LiveTrack 2.0 login screen:



Your customers register the first time and create their account. When they visit the site after that, they just log in with their user name and password.

The tracking page opens to their dashboard where they can see and use all the interactive tracking features you have given them permissions to access.

If they want to change their password, they can do it from the Settings menu in the Dashboard.



Tip: We recommend using the latest browser from Chrome, Firefox, Safari or Microsoft's Internet Explorer.

Now you are set to begin enjoying the benefits of Custom LiveTrack 2.0.